

April 20, 2005

William F. Ross
Ross Valve Manufacturing Co.
P.O. Box 595
Troy, NY 12181



RE: Thank you!

Dear Mr. Ross:

I am writing to express my sincere appreciation for the valve adapters you fabricated for my ancient clawfoot tub at the request of my friend and neighbor Don Barnes.

As I'm sure you're aware, hardware to fit these tubs is difficult to locate. For most old tubs, finding new or even matching hardware would have meant buying an entire set-up, including supply lines, waste line and faucets. But that wouldn't have done the trick in this instance – this tub fills from the bottom and there is no hardware available anywhere to match it. So, given that we had the tub sandblasted and powder-coated, plus having bought the fool thing in the first place, we were not happy to find that we were missing an important component necessary to get the tub up and running, so to speak. Without your kind assistance, our efforts and expenses to date would have been a collective bust.

Thank you!

A handwritten signature in cursive script that reads 'Alec MacLeod'. The signature is written in dark ink and is positioned above the printed name.

Alec MacLeod