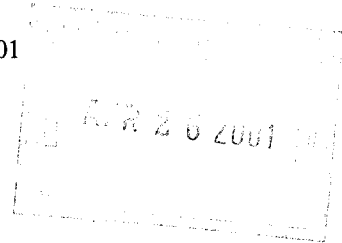


CHA TECH SERVICES LLC

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April 23, 2001

Andy Ross
Ross Valve MFG. Co. Inc.
PO Box 585
6 Oakwood Avenue
Troy, NY 12181



RE: Ross FCV Service, Silver Bay Association, Water Treatment Facility, CHATS Project No. 163

Dear Andy:

On the afternoon of 4/18/01 we commenced startup of our Silver Bay Association sand filter and realized we had limited flow. A 4" model 42AFCV is an integral part of our system. I spoke with your engineer Dave Briener who was very helpful in technically analyzing our situation.

Time was of the essence in correcting the flow problem and placing the plant in service. Dave helped determine the floating seat was preventing proper operation in our limited inlet pressure application. He had a new fixed disk assembly fabricated and rescheduled a service technician for the following morning to exact the repair. Andy your service technician arrived right on schedule and spent a good part of the day making adjustments and explaining valve details to the plant operator. He was also very courteous and helpful.

With every startup problems arise, but I wanted to ensure you heard of this very positive experience. Based on this experience I would highly recommend Ross Valve in the future.

Very truly yours,

CHA TECH SERVICES LLC

Daniel T. Fleming, Project Manager

Cc: Clay Robinson, General Controls
Ken Johnson, CHATS